Bassett Road Surgery - working in partnership with CAB

We have a CAB adviser working with us on alternate Thursday mornings here in the surgery.

The adviser is happy to handle the following types of enquiry:

- Debt: a comprehensive money advice service
- **Employment:** advice on employment rights and enabling clients to exercise those rights
- Consumer: advising clients on their rights of redress against shops and traders providing goods and services
- Benefits: benefit calculations, completing claims and helping with appeals
- Housing: problems include repossession, establishing the rights of tenants and landlords, homelessness
- And many more: including health and community care, tax and general legal enquiries

All CAB advisers are:

- **Independent** (not run by the government)
- **Impartial:** open to help everyone from all communities and cultures on any subject
- Confidential: information is not passed on to anyone outside CAB.

citizens advice bureau

Dr RG Chapman & Partners
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